

## FD5P Lifecycle and Long-Term Commitment

1. Under an ambient temperature of 40 degrees Celsius, the operating time of the entire machine shall not be less than 40,000 hours.
2. The entire FD5P series, including models with pulse control, EtherCAT control, and Profinet control, will be continuously manufactured for at least five years starting from 2025. In the event of a new product release and replacement plan, communication with agents will be initiated at least one year in advance.
3. During the normal sales cycle of the product, a 18-month after-sales warranty service for the entire machine will be provided. An end-of-life notice (including the Last Buy time) will be issued at least one year before the end of the product's life cycle. Furthermore, after the product is discontinued, a two-year after-sales service will still be provided, including support for the entire machine, spare parts, and product repair.

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